

# Service availability and delivery times **by postcode**

## Zone 1



Parcelforce Zone 1 Exceptions	express9	express10	expressAM	expressPM	express24	express24 <sup>large</sup>	express48	express48 <sup>large</sup>
AB10-16, 21-25, 32 6, 39 2	Service not currently available	Service not currently available	Delivery by 12 noon the next working day	By PM the next working day	Delivery by close of business#	Delivery by close of business#	Delivery within 2 working days	Delivery within 2 working days
AB30, 32, 41-44, 51, 99	Service not currently available	Service not currently available	Service not currently available	Service not currently available	Delivery within 2 working days	Delivery within 2 working days	Delivery within 3 working days	Delivery within 3 working days
AB39 3	Service not currently available	Service not currently available	Service not currently available	By PM the next working day	Delivery by close of business#	Delivery by close of business#	Delivery within 2 working days	Delivery within 2 working days
DD8-9	Service not currently available	Service not currently available	Delivery by 5.30pm next working day	Service not currently available	Delivery within 2 working days	Delivery within 2 working days	Delivery within 3 working days	Delivery within 3 working days
DD10	Service not currently available	Service not currently available	Delivery by 5.30pm next working day	By PM the next working day	Delivery within 2 working days	Delivery within 2 working days	Delivery within 3 working days	Delivery within 3 working days
DD11	Service not currently available	Delivery by 10am the next working day	Delivery by 12 noon the next working day	By PM the next working day	Delivery by close of business#	Delivery by close of business#	Delivery within 2 working days	Delivery within 2 working days
DG1-6	Service not currently available	Service not currently available	Delivery by 12 noon the next working day	Service not currently available	Delivery by close of business#	Delivery by close of business#	Delivery within 2 working days	Delivery within 2 working days
DG7-9	Service not currently available	Service not currently available	Service not currently available	Service not currently available	Delivery within 2 working days	Delivery within 2 working days	Delivery within 3 working days	Delivery within 3 working days
DG10-16	Service not currently available	Service not currently available	Delivery by 12 noon the next working day	By PM the next working day	Delivery by close of business#	Delivery by close of business#	Delivery within 2 working days	Delivery within 2 working days
EX16-23, 31-39	Service not currently available	Service not currently available	Delivery by 12 noon the next working day	By PM the next working day	Delivery by close of business#	Delivery by close of business#	Delivery within 2 working days	Delivery within 2 working days
FK1	Service not currently available	Service not currently available	Delivery by 12 noon the next working day	Service not currently available	Delivery by close of business#	Delivery by close of business#	Delivery within 2 working days	Delivery within 2 working days
FK2-7, 8 1, 8 2, 9-14	Service not currently available	Service not currently available	Delivery by 12 noon the next working day	By PM the next working day	Delivery by close of business#	Delivery by close of business#	Delivery within 2 working days	Delivery within 2 working days
FK8 3	Service not currently available	Service not currently available	Service not currently available	Service not currently available	Delivery within 2 working days	Delivery within 2 working days	Delivery within 3 working days	Delivery within 3 working days

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Parcelforce Zone 1 Exceptions	express9	express10	expressAM	expressPM	express24	express24 <sup>large</sup>	express48	express48 <sup>large</sup>
FK15, 16	Service not currently available	Service not currently available	Service not currently available	Service not currently available	Delivery within 2 working days	Delivery within 2 working days	Delivery within 3 working days	Delivery within 3 working days
G63 0, 63 9	Delivery by 9am the next working day	Delivery by 10am the next working day	Delivery by 12 noon the next working day	Service not currently available	Delivery by close of business#	Delivery by close of business#	Delivery within 2 working days	Delivery within 2 working days
IV4-9, 63	Service not currently available	Service not currently available	Service not currently available	Service not currently available	Delivery within 2 working days	Delivery within 2 working days	Delivery within 3 working days	Delivery within 3 working days
KA19 8	Delivery by 9am the next working day	Delivery by 10am the next working day	Delivery by 12 noon the next working day	Service not currently available	Delivery by close of business#	Delivery by close of business#	Delivery within 2 working days	Delivery within 2 working days
KA26	Service not currently available	Service not currently available	Delivery by 12 noon the next working day	By PM the next working day	Delivery by close of business#	Delivery by close of business#	Delivery within 2 working days	Delivery within 2 working days
LD1-8	Service not currently available	Service not currently available	Delivery by 12 noon the next working day	Service not currently available	Delivery by close of business#	Delivery by close of business#	Delivery within 2 working days	Delivery within 2 working days
LL15-49, 51-78	Service not currently available	Service not currently available	Delivery by 12 noon the next working day	By PM the next working day	Delivery by close of business#	Delivery by close of business#	Delivery within 2 working days	Delivery within 2 working days
PH8, 9, 12, 15	Service not currently available	Service not currently available	Delivery by 12 noon the next working day	By PM the next working day	Delivery by close of business#	Delivery by close of business#	Delivery within 2 working days	Delivery within 2 working days
PH10, 11, 13, 14	Service not currently available	Service not currently available	Delivery by 5.30pm next working day	Service not currently available	Delivery within 2 working days	Delivery within 2 working days	Delivery within 3 working days	Delivery within 3 working days
PH16	Service not currently available	Service not currently available	Service not currently available	By PM the next working day	Delivery by close of business#	Delivery by close of business#	Delivery within 2 working days	Delivery within 2 working days
PL10-19, 22-35	Service not currently available	Service not currently available	Delivery by 12 noon the next working day	By PM the next working day	Delivery by close of business#	Delivery by close of business#	Delivery within 2 working days	Delivery within 2 working days
PO30-41	Service not currently available	Service not currently available	Delivery by 12 noon the next working day	By PM the next working day*	Delivery by close of business#	Delivery by close of business#	Delivery within 2 working days	Delivery within 2 working days
SY7-14, 22	Service not currently available	Service not currently available	Delivery by 12 noon the next working day	By PM the next working day	Delivery by close of business#	Delivery by close of business#	Delivery within 2 working days	Delivery within 2 working days

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Parcelforce Zone 1 Exceptions	express9	express10	expressAM	expressPM	express24	express24 <sup>large</sup>	express48	express48 <sup>large</sup>
SY15-21, 23-25	Service not currently available	Service not currently available	Delivery by 12 noon the next working day	By PM the next working day	Delivery by close of business#	Delivery by close of business#	Delivery within 2 working days	Delivery within 2 working days
SY23.1-5, SY24.5, SY25.6	Service not currently available	Service not currently available	Delivery by 12 noon the next working day	Service not currently available	Delivery by close of business#	Delivery by close of business#	Delivery within 2 working days	Delivery within 2 working days
TD1-15 1	Service not currently available	Delivery by 10am the next working day	Delivery by 12 noon the next working day	Service not currently available	Delivery by close of business#	Delivery by close of business#	Delivery within 2 working days	Delivery within 2 working days
TD15 2	Service not currently available	Service not currently available	Delivery by 5.30pm next working day	Service not currently available	Delivery within 2 working days	Delivery within 2 working days	Delivery within 3 working days	Delivery within 3 working days
TR1-20, 26, 27	Service not currently available	Service not currently available	Delivery by 12 noon the next working day	By PM the next working day	Delivery by close of business#	Delivery by close of business#	Delivery within 2 working days	Delivery within 2 working days

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## Zone 2



Parcelforce Zone 2 Exceptions	express9	express10	expressAM	expressPM	express24	express24 <sup>large</sup>	express48	express48 <sup>large</sup>
AB 31, 33-38, 45, 52-56	Service not currently available	Service not currently available	Service not currently available	Service not currently available	Delivery within 2 working days	Delivery within 2 working days	Delivery within 3 working days	Delivery within 3 working days
FK17-21	Service not currently available	Service not currently available	Service not currently available	Service not currently available	Delivery within 2 working days	Delivery within 2 working days	Delivery within 3 working days	Delivery within 3 working days
HS1-9**	Service not currently available	Service not currently available	Service not currently available	Service not currently available	Delivery within 3 working days	Delivery within 3 working days	Delivery within 4 working days	Delivery within 4 working days
IV1-3	Service not currently available	Service not currently available	Delivery by the next working day	Service not currently available	Delivery within 2 working days	Delivery within 2 working days	Delivery within 3 working days	Delivery within 3 working days
IV10-28, 30-32, 36, 40-56	Service not currently available	Service not currently available	Service not currently available	Service not currently available	Delivery within 2 working days	Delivery within 2 working days	Delivery within 3 working days	Delivery within 3 working days
KA27** and KA28**	Service not currently available	Service not currently available	Service not currently available	Service not currently available	Delivery within 2 working days	Delivery within 2 working days	Delivery within 3 working days	Delivery within 3 working days
KW1-3 and 5-14	Service not currently available	Service not currently available	Service not currently available	Service not currently available	Delivery within 2 working days	Delivery within 2 working days	Delivery within 3 working days	Delivery within 3 working days
KW15**	Service not currently available	Service not currently available	Service not currently available	Service not currently available	Delivery within 3 working days	Delivery within 3 working days	Delivery within 4 working days	Delivery within 4 working days
KW16-17**	Service not currently available	Service not currently available	Service not currently available	Service not currently available	Delivery within 4 working days	Delivery within 4 working days	Delivery within 5 working days	Delivery within 5 working days
PA20-49 and 62-78 and PA80	Service not currently available	Service not currently available	Service not currently available	Service not currently available	Delivery within 3 working days	Delivery within 3 working days	Delivery within 4 working days	Delivery within 4 working days
PA60, 61	Service not currently available	Service not currently available	Service not currently available	Service not currently available	Delivery within 2 working days	Delivery within 2 working days	Delivery within 3 working days	Delivery within 3 working days
PH 17-26, 30-44, 49, 50	Service not currently available	Service not currently available	Service not currently available	Service not currently available	Delivery within 3 working days	Delivery within 3 working days	Delivery within 4 working days	Delivery within 3 working days
ZE1-3**	Service not currently available	Service not currently available	Service not currently available	Service not currently available	Delivery within 3 working days	Delivery within 3 working days	Delivery within 4 working days	Delivery within 4 working days

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## Zone 3



Parcelforce Zone 3 Exceptions	express9	express10	expressAM	expressPM	express24	express24 <sup>large</sup>	express48	express48 <sup>large</sup>
BT21-26, 29-35, 38-46, 49, 51-61, 66-71, 74-77, 80-82	Service not currently available	Service not currently available	Delivery by 12 noon the next working day	By PM the next working day	Delivery by close of business#	Delivery within 2 working days	Delivery within 2 working days	Delivery within 2 working days
BT47-48, 62-65	Service not currently available	Service not currently available	Delivery by 12 noon the next working day	By PM the next working day	Delivery by close of business#	Delivery within 2 working days	Delivery within 2 working days	Delivery within 2 working days
BT92-94	Service not currently available	Service not currently available	Service not currently available	Service not currently available	Delivery by close of business#	Delivery within 2 working days	Delivery within 2 working days	Delivery within 2 working days
IM1-9 and 99	Service not currently available	Service not currently available	Delivery by 12 noon the next working day	By PM the next working day	Delivery by close of business#	Delivery within 2 working days	Delivery within 2 working days	Delivery within 3 working days
TR21-25	Service not currently available	Service not currently available	Service not currently available	Service not currently available	Delivery within 2 working days	Delivery within 4 working days	Delivery within 3 working days	Delivery within 5 working days

In addition, for all items sent from DG7-9, PH 8, 9, 11, 16, 19-26, 30-39, DD5-4, DD6, DD7-6, DD7-7, DD8-1-4, DD10, DD11-3-5, KY8-2&5, KY9-1, KY15-5 will take an additional day.

Items sent from HS1-9, IV21-28, IV40-49, IV51-56, IV63, KW1-3, KW5-17, PH40, ZE1-3 will take an additional 2 days.

Customers sending parcels from remote areas may experience tracking delays until the parcel reaches our local depot.

The extended delivery times above, apply to all items due for delivery Monday to Saturday.

\*\* Items posted in Scottish postcodes in Zone 1 to Scottish Island postcodes in Zone 2 will incur a surcharge.

# Delivery by close of business normally means delivery by 5:30pm.

Deliveries to certain outlying postcodes e.g off shore Islands there will be local arrangements in place to deliver to the recipient which may include collecting items from an agreed location.

These extended deliveries times do not apply to the exchange services, separate information is available on request.