

# Service availability and delivery times **by postcode**

## Zone 1



Parcelforce Zone 1 Exceptions	express10	expressAM	expressPM	express24	express24 <sup>large</sup>	express48	express48 <sup>large</sup>
<b>AB10-16, 21-25, 32 6, 39 2</b>	Service not currently available	Delivery by 12 noon the next working day	By PM the next working day	Delivery by close of business#	Delivery by close of business#	Delivery within 2 working days	Delivery within 2 working days
<b>AB30, 32, 41-44, 51, 99</b>	Service not currently available	Service not currently available	Service not currently available	Delivery within 2 working days	Delivery within 2 working days	Delivery within 3 working days	Delivery within 3 working days
<b>AB39 3</b>	Service not currently available	Service not currently available	By PM the next working day	Delivery by close of business#	Delivery by close of business#	Delivery within 2 working days	Delivery within 2 working days
<b>DD8-9</b>	Service not currently available	Delivery by 5.30pm next working day	Service not currently available	Delivery within 2 working days	Delivery within 2 working days	Delivery within 3 working days	Delivery within 3 working days
<b>DD10</b>	Service not currently available	Delivery by 5.30pm next working day	By PM the next working day	Delivery within 2 working days	Delivery within 2 working days	Delivery within 3 working days	Delivery within 3 working days
<b>DD11</b>	Delivery by 10am the next working day	Delivery by 12 noon the next working day	By PM the next working day	Delivery by close of business#	Delivery by close of business#	Delivery within 2 working days	Delivery within 2 working days
<b>DG1-6</b>	Service not currently available	Delivery by 12 noon the next working day	Service not currently available	Delivery by close of business#	Delivery by close of business#	Delivery within 2 working days	Delivery within 2 working days
<b>DG7-9</b>	Service not currently available	Service not currently available	Service not currently available	Delivery within 2 working days	Delivery within 2 working days	Delivery within 3 working days	Delivery within 3 working days
<b>DG10-16</b>	Service not currently available	Delivery by 12noon the next working day	By PM the next working day	Delivery by close of business#	Delivery by close of business#	Delivery within 2 working days	Delivery within 2 working days
<b>EX16-23, 31-39</b>	Service not currently available	Delivery by 12 noon the next working day	By PM the next working day	Delivery by close of business#	Delivery by close of business#	Delivery within 2 working days	Delivery within 2 working days
<b>FK1</b>	Service not currently available	Delivery by 12 noon the next working day	Service not currently available	Delivery by close of business#	Delivery by close of business#	Delivery within 2 working days	Delivery within 2 working days
<b>FK2-7, 8 1, 8 2, 9-14</b>	Service not currently available	Delivery by 12 noon the next working day	By PM the next working day	Delivery by close of business#	Delivery by close of business#	Delivery within 2 working days	Delivery within 2 working days
<b>FK8 3</b>	Service not currently available	Service not currently available	Service not currently available	Delivery within 2 working days	Delivery within 2 working days	Delivery within 3 working days	Delivery within 3 working days

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<b>FK15, 16</b>	Service not currently available	Service not currently available	Service not currently available	Delivery within 2 working days	Delivery within 2 working days	Delivery within 3 working days	Delivery within 3 working days
<b>G63 0, 63 9</b>	Delivery by 10am the next working day	Delivery by 12 noon the next working day	Service not currently available	Delivery by close of business#	Delivery by close of business#	Delivery within 2 working days	Delivery within 2 working days
<b>IV4-9, 63</b>	Service not currently available	Service not currently available	Service not currently available	Delivery within 2 working days	Delivery within 2 working days	Delivery within 3 working days	Delivery within 3 working days
<b>KA19 8</b>	Delivery by 10am the next working day	Delivery by 12 noon the next working day	Service not currently available	Delivery by close of business#	Delivery by close of business#	Delivery within 2 working days	Delivery within 2 working days
<b>KA26</b>	Service not currently available	Delivery by 12 noon the next working day	By PM the next working day	Delivery by close of business#	Delivery by close of business#	Delivery within 2 working days	Delivery within 2 working days
<b>LD1-8</b>	Service not currently available	Delivery by 12 noon the next working day	Service not currently available	Delivery by close of business#	Delivery by close of business#	Delivery within 2 working days	Delivery within 2 working days
<b>LL15-49, 51-78</b>	Service not currently available	Delivery by 12 noon the next working day	By PM the next working day	Delivery by close of business#	Delivery by close of business#	Delivery within 2 working days	Delivery within 2 working days
<b>PH8, 9, 12, 15</b>	Service not currently available	Delivery by 12 noon the next working day	By PM the next working day	Delivery by close of business#	Delivery by close of business#	Delivery within 2 working days	Delivery within 2 working days
<b>PH10, 11, 13, 14</b>	Service not currently available	Delivery by 5.30pm next working day	Service not currently available	Delivery within 2 working days	Delivery within 2 working days	Delivery within 3 working days	Delivery within 3 working days
<b>PH16</b>	Service not currently available	Service not currently available	By PM the next working day	Delivery by close of business#	Delivery by close of business#	Delivery within 2 working days	Delivery within 2 working days
<b>PL10-19, 22-35</b>	Service not currently available	Delivery by 12 noon the next working day	By PM the next working day	Delivery by close of business#	Delivery by close of business#	Delivery within 2 working days	Delivery within 2 working days
<b>PO30-41</b>	Service not currently available	Delivery by 12 noon the next working day	By PM the next working day*	Delivery by close of business#	Delivery by close of business#	Delivery within 2 working days	Delivery within 2 working days
<b>SY7-14, 22</b>	Service not currently available	Delivery by 12 noon the next working day	By PM the next working day	Delivery by close of business#	Delivery by close of business#	Delivery within 2 working days	Delivery within 2 working days

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Parcelforce Zone 1 Exceptions	express <b>10</b>	express <b>AM</b>	express <b>PM</b>	express <b>24</b>	express <b>24<sup>large</sup></b>	express <b>48</b>	express <b>48<sup>large</sup></b>
<b>SY15-21, 23-25</b>	Service not currently available	Delivery by 12 noon the next working day	By PM the next working day	Delivery by close of business#	Delivery by close of business#	Delivery within 2 working days	Delivery within 2 working days
<b>SY23.1-5, SY24.5, SY25.6</b>	Service not currently available	Delivery by 12 noon the next working day	Service not currently available	Delivery by close of business#	Delivery by close of business#	Delivery within 2 working days	Delivery within 2 working days
<b>TD1-15 1</b>	Delivery by 10am the next working day	Delivery by 12 noon the next working day	Service not currently available	Delivery by close of business#	Delivery by close of business#	Delivery within 2 working days	Delivery within 2 working days
<b>TD15 2</b>	Service not currently available	Delivery by 5.30pm next working day	Service not currently available	Delivery within 2 working days	Delivery within 2 working days	Delivery within 3 working days	Delivery within 3 working days
<b>TR1-20, 26, 27</b>	Service not currently available	Delivery by 12 noon the next working day	By PM the next working day	Delivery by close of business#	Delivery by close of business#	Delivery within 2 working days	Delivery within 2 working days

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## Zone 2



Parcelforce Zone 2 Exceptions	express10	expressAM	expressPM	express24	express24 <sup>large</sup>	express48	express48 <sup>large</sup>
<b>AB 31, 33-38, 45, 52-56</b>	Service not currently available	Service not currently available	Service not currently available	Delivery within 2 working days	Delivery within 2 working days	Delivery within 3 working days	Delivery within 3 working days
<b>FK17-21</b>	Service not currently available	Service not currently available	Service not currently available	Delivery within 2 working days	Delivery within 2 working days	Delivery within 3 working days	Delivery within 3 working days
<b>HS1-9**</b>	Service not currently available	Service not currently available	Service not currently available	Delivery within 3 working days	Delivery within 3 working days	Delivery within 4 working days	Delivery within 4 working days
<b>IV1-3</b>	Service not currently available	Delivery by the next working day	Service not currently available	Delivery within 2 working days	Delivery within 2 working days	Delivery within 3 working days	Delivery within 3 working days
<b>IV10-28, 30-32, 36, 40-56</b>	Service not currently available	Service not currently available	Service not currently available	Delivery within 2 working days	Delivery within 2 working days	Delivery within 3 working days	Delivery within 3 working days
<b>KA27** and KA28**</b>	Service not currently available	Service not currently available	Service not currently available	Delivery within 2 working days	Delivery within 2 working days	Delivery within 3 working days	Delivery within 3 working days
<b>KW1-3 and 5-14</b>	Service not currently available	Service not currently available	Service not currently available	Delivery within 2 working days	Delivery within 2 working days	Delivery within 3 working days	Delivery within 3 working days
<b>KW15**</b>	Service not currently available	Service not currently available	Service not currently available	Delivery within 3 working days	Delivery within 3 working days	Delivery within 4 working days	Delivery within 4 working days
<b>KW16-17**</b>	Service not currently available	Service not currently available	Service not currently available	Delivery within 4 working days	Delivery within 4 working days	Delivery within 5 working days	Delivery within 5 working days
<b>PA20-49 and 62-78 and PA80</b>	Service not currently available	Service not currently available	Service not currently available	Delivery within 3 working days	Delivery within 3 working days	Delivery within 4 working days	Delivery within 4 working days
<b>PA60, 61</b>	Service not currently available	Service not currently available	Service not currently available	Delivery within 2 working days	Delivery within 2 working days	Delivery within 3 working days	Delivery within 3 working days
<b>PH17-26, 30-44, 49, 50</b>	Service not currently available	Service not currently available	Service not currently available	Delivery within 3 working days	Delivery within 3 working days	Delivery within 4 working days	Delivery within 3 working days
<b>ZE1-3**</b>	Service not currently available	Service not currently available	Service not currently available	Delivery within 3 working days	Delivery within 3 working days	Delivery within 4 working days	Delivery within 4 working days

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## Zone 3



Parcelforce Zone 3 Exceptions	express10	expressAM	expressPM	express24	express24 <sup>large</sup>	express48	express48 <sup>large</sup>
<b>BT21-26, 29-35, 38-46, 49, 51-61, 66-71, 74-77, 80-82</b>	Service not currently available	Delivery by 12 noon the next working day	By PM the next working day	Delivery by close of business#	Delivery within 2 working days	Delivery within 2 working days	Delivery within 2 working days
<b>BT47-48, 62-65</b>	Service not currently available	Delivery by 12 noon the next working day	By PM the next working day	Delivery by close of business#	Delivery within 2 working days	Delivery within 2 working days	Delivery within 2 working days
<b>BT92-94</b>	Service not currently available	Service not currently available	Service not currently available	Delivery by close of business#	Delivery within 2 working days	Delivery within 2 working days	Delivery within 2 working days
<b>IM1-9 and 99</b>	Service not currently available	Delivery by 12 noon the next working day	By PM the next working day	Delivery by close of business#	Delivery within 2 working days	Delivery within 2 working days	Delivery within 3 working days
<b>TR21-25</b>	Service not currently available	Service not currently available	Service not currently available	Delivery within 2 working days	Delivery within 4 working days	Delivery within 3 working days	Delivery within 5 working days

In addition, for all items sent from DG7, DG8, DG9, PH8, PH9, PH11, PH16, PH19, PH20, PH21, PH22, PH23, PH24, PH25, PH26, PH30, PH31, PH32, PH33, PH34, PH35, PH36, PH37, PH38, PH39, DD5 4, DD6, DD7 6, DD7 7, DD8 1, DD8 2, DD8 3, DD8 4, DD10, DD11 3, DD11 4, DD11 5, KY8 2, KY8 5, KY9 1, KY15 5 will take an additional day. Items sent from HS1-9, IV21-28, IV40-49, IV51-56, IV63, KW1-3, KW5-17, PH40, ZE1-3 will take an additional 2 days.

Customers sending parcels from remote areas may experience tracking delays until the parcel reaches our local depot.

The extended delivery times above, apply to all items due for delivery Monday to Saturday.

\*\* Items posted in Scottish postcodes in Zone 1 to Scottish Island postcodes in Zone 2 will incur a surcharge.

# Delivery by close of business normally means delivery by 5:30pm.

Deliveries to certain outlying postcodes e.g off shore Islands there will be local arrangements in place to deliver to the recipient which may include collecting items from an agreed location.

These extended deliveries time do not apply to the exchange services, separate information is available on request.